

CALL ELEANORE
S C R E E N I N G S E R V I C E S

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Federal Way, WA 98003
Phone: 253-333-1484 / 1-800-945-4168
Fax: 253-288-0871 / 1-800-945-4178
www.calleleanore.com

Membership Agreement

This Membership Agreement is between Call Eleanore Screening Services and the below named Member/Subscriber.

1. Services Offered/Requested

Call Eleanore Screening Services is an agency, which specializes in information. Member/Subscriber agrees that information requested and obtained from Call Eleanore Screening Services shall be used for the purpose of evaluating credit and character information with regard to a tenant screening or pre-employment purpose and for no other purpose. Member/Subscriber agrees that when requesting information regarding an applicant's personal credit history, the detailed credit report data will be evaluated through a Credit Report Decision Model (CRDM). The CRDM will analyze an applicant's personal credit report using a thorough set of criteria specifically designed for the rental housing industry. Therefore, Member/Subscriber understands that with regard to an applicant's personal credit history, no detail will be provided and instead one of three possible CRDM results will be delivered (Approved, Approved with Conditions, or Declined). Member/Subscriber confirms they have reviewed and are satisfied with the CRDM criteria and also understands the Credit Report Decision Model result analyzes the applicant's personal credit history only; any and all other aspects of a screening report may also be provided to Member/Subscriber but are separate from the CRDM result.

2. Compliances

The federal Fair Credit Reporting Act (15 U.S.C. 1981 et.seq) and other applicable state laws restrict the purpose which and under what condition any person may obtain credit report or other consumer information form a credit reporting agency. As defined in Section 619 of the Fair Credit reporting act. "any person who knowingly and willfully obtains information on a consumer from a consumer reporting agency under false pretenses shall be fined under title 18 United States Code, imprisoned for not more that two years, or both. Member/Subscriber agrees to abide by all State and Federal guidelines with regard to obtaining a consumer report.

3. Release of Information

Prior to requesting credit information from Call Eleanore Screening Services. Member/Subscriber will obtain a credit and information release which has been signed by the applicant. If Member/Subscriber submits a verbal application to Call Eleanore Screening Services, Member/Subscriber agree to either retain the signature release (signed application) in their files or provide the release to Call Eleanore Screening Services for storage. Member/Subscriber agrees to retain consumer documents for a period of two years. Member/Subscriber agrees to comply with any periodic audits which may be initiated by Call Eleanore Screening Services to insure compliance to this process.

4. Disclosure/Storage of Report Data

Member/Subscriber agrees the screening report obtained from Call Eleanore Screening Services will not be duplicated and/or disclosed to the prospective applicant. No report information will be disclosed to any third party unless affiliated with Member/Subscriber in its official duties. Member/Subscriber agrees to keep report

information confidential and under secure storage. Should a rental application be denied in whole or in part on the basis of credit information, the member agrees to furnish the applicant with the phone number of the credit bureau, whereby the applicant can request a copy of their credit report for free within 60 days of denial.

Experian Consumer Assistance 1-888-397-3742
Call Eleanore Screening Services 1-800-945-4168

5. Information Accuracy

Call Eleanore Screening Services makes every effort possible to make use of all available sources, including but not limited to State and National Credit Bureaus, government agencies, selected public records and such other sources that are deemed reliable. However Call Eleanore Screening Services can not and will not guarantee the correctness or the completeness of such information obtained from third party sources.

6. Indemnification

The Member/Subscriber agrees to indemnify Call Eleanore Screening Services for any liability or expense regarding information gathered or the omission of information from third party sources. Member/Subscriber also agrees to indemnify and hold Call Eleanore Screening Services harmless for failure to obtain written authorization before initiating a credit investigation and to further indemnify and hold Call Eleanore Screening Services harmless of any and all claims arising out of the improper use, disclosure or storage of information obtained by and from Call Eleanore Screening Services resulting from breach by the Member/Subscriber. In any event, Call Eleanore Screening Services, its officers, employees, and agents and/or suppliers shall not be held liable to Member/Subscriber and/or its agents, any prospective applicant or any third person for any consequential damages, no matter however arising.

7. Billing and Payment

Member/Subscriber agrees to pay Call Eleanore Screening Services within 30 days of billing. A service charge of 1.5% per month will apply on invoices over 30 days past due. Accounts 60 days past due are subject to credit hold and/or collection action. Conditions and pricing contained in the Call Eleanore Price List are subject to change upon written notice from Call Eleanore Screening Services.

8. Recommendation/Decisions

Call Eleanore Screening Services does not recommend or make any rental, employment, or character decisions. Final decision is left to Member/Subscriber and/or its agents.

Membership may be canceled at any time by either the Member/Subscriber or Call Eleanore Screening Services.

(Date)

(Signature of Authorized Representative/Member/Subscriber)

Please complete the following account information:

Account Name _____

Contact Name _____ Title _____

Current Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____ Email _____

Describe your purpose for accessing consumer information.

Billing Contact _____ Title _____

Billing Address (if different than above) _____

City _____ State _____ Zip _____

Phone _____ Fax _____ Email _____

List names of all authorized users for this membership (please list first and last names) _____

Please provide a list of your rental property contacts/addresses. If you need additional space, please attach a separated sheet.

1. Property Name (if applicable) _____

Address _____

City _____ State _____ Zip _____

Manager Name _____ # of Units _____

Phone _____ Fax _____ Email _____

2. Property Name (if applicable) _____

Address _____

City _____ State _____ Zip _____

Manager Name _____ # of Units _____

Phone _____ Fax _____ Email _____

3. Property Name (if applicable) _____

Address _____

City _____ State _____ Zip _____

Manager Name _____ # of Units _____

Phone _____ Fax _____ Email _____

What type of report will you most likely be requesting?

Full Report (with CDRM result) CDRM Only

Quick Report (with CRDM result) Public Records Search Only

How did you hear about Call Eleanore Screening Services? _____

Thank you!

Please return all pages of this Membership Agreement to Call Eleanore Screening Services.